











The health and wellbeing of our residents is a big priority for us here at Worcestershire County Council.

Building on the continued success of the Here2Help service, our vision is to provide a service that empowers people in our communities who may need support to help themselves and to be supported by their community. We want to encourage a community response for people in need of health and wellbeing support.

## We're Growing!

The Here 2Help service has been a huge success, and as lockdown eases, we're looking at how we not just maintain but also grow the Here 2Help Service which has been so important to our residents over the last 12 months. We are evolving the Here 2Help Service into a dedicated Community Services Directory, that encourages and centres around a community response for people in need of health and wellbeing support with the aim of focussing on the support network available to them within their community. The Community Services Directory will support all ages and will be available for residents, organisations and staff to access information, advise, tools, guidance and local support available in an interactive way.

## We need you!

We are keen for residents to be able to access the services that you provide via our new look Here2Help website. The site will direct residents to the details of organisations in their community who may be able to support and assist them based on their needs. Residents will be able to search and signpost themselves directly to those services. We are asking for your involvement as we evolve the service. If you would like to be involved moving forward, we are asking that you complete the attached registration form on Here2Help1am offering help

By completing the form, you will be given the option to opt in to making your details visible on our website for residents to search themselves. Or you can choose for your details to not be visible on our website, meaning that your details will only be used internally by Worcestershire County Council staff and partners for referring those in need of help to your organisation.

If you have any queries regarding the completion of the form or how your data will be used, please do not hesitate to get in touch by emailing h2hoffertohelp@worcestershire.gov.uk

Thank you once again for your support and we look forward to working with you as we continue to shape the future of the Here2Help Service Kind regards

Here2Help Volunteer Team Peoples Directorate

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